

You may cancel your order by giving us notice of cancellation prior to delivery within 14 days of placing the order. Such notice should be given to the company by email (onlinesales@andrews-sykes.com) a cancellation confirmation number will be issued by return email. Once we have received your order any cancelled orders may be subject to a cancellation/re-stocking charge.

Once you have received your order and wish to cancel your order, for whatever reason, you must notify the company within 14 days of receipt of the goods by email to (onlinesales@andrews-sykes.com). You must return the goods to us at your cost, we can arrange collection of the goods by our carrier. Please note that this will incur a minimum charge of £49 +vat (£58.88) for this service. Once we have received the returned goods and inspected them you may be subject to a re-stocking charge (minimum 20%) to cover any damage or missing parts.