

Case study 236

Andrews Boilers keep hotel functional despite breakdown

If a hotel fails to maintain its on-site boiler units, the chance of an eventual breakdown affecting guest satisfaction increases exponentially. Unfortunately, in some cases, boiler failure might set in before those responsible for facilities upkeep have the chance to intervene.

This was the situation a highly regarded international hotel in Northampton found themselves in when they suffered a boiler breakdown. Andrews Boilers were then contacted and asked to recommend and install alternative equipment as quickly as possible.

The East Midlands hotel is among a global brand of full-service guesthouses and resorts located across a network of more than forty countries. After experiencing a crippling breakdown, the client in question urgently required a temporary boiler put in place while they were performing repairs – which were expected to take weeks.

As a result, our boiler specialists were drafted in to install alternative equipment to ensure the hotel guests were provided with the highest standard of service throughout their visit. After the initial site survey, we deployed and installed a 250kW packaged boiler which was positioned outside the customer's boiler house and connected to their existing heating circuit via temporary hoses.

Once operational, our boiler hire package made it possible for the client to restore heating and hot water to guests in a short amount of time. The customer was extremely pleased with the swift response from our specialist team and the effectiveness of the temporary boiler unit.



Nominal heating duty 250kW
Power supply 230V 1ph N+E 50Hz Run 10A
Plug type BS4343 16A
Noise level 45dBA @ 10 metres
Weight 2,000kg
Dimensions (mm) 3000 x 2400 x 2600
Fuel type Gas oil/natural gas
Max fuel consumption 31 l/h
LPHW connections 50mm (2") storz coupling
DHW connections 50mm (2") storz coupling
DHW recirculation connections 25mm (1") storz coupling
Natural gas connections 1.25" BSP coupling



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