

Number of respondents: 2000
Demographics: Office workers, aged 18-60

Temperature survey

1. Roughly, how many people work in your office?

Choice	%
1 - 4	17.15% 343
5 - 10	18.75% 375
11 - -70	23.25% 465
31-50	13.30% 266
51-100	8.55% 171
101+	19.00% 380
Average	37.63

2. Have you, or a colleague, ever complained about the temperature in the office?

Choice	%
I have thought about complaining	11.30% 226
I have complained to colleagues	40.25% 805
Colleagues have complained	48.55%

	971
	22.95%
I have complained to management	459
A colleague has complained to management	21.55%
	431
	20.35%
None - No one has complained	407
	1.05%
Other	21

3. In the summer my office is normally:

Choice	%
	9.60%
Too cold	192
	10.10%
Slightly cold	202
	23.85%
An ideal temperature	477
	23.75%
Slightly too warm	475
	26.25%
Too Hot	525
I haven't worked in this office during summer and don't know how comfortable the temperature would be	6.45%
	129

4. In the winter my office is normally:

Choice	%
	27.35%
Too cold	547
	24.35%
Slightly cold	487
	24.35%
An ideal temperature	487
Slightly too warm	11.25%

	225
Too Hot	8.60%
	172
I haven't worked in this office during winter and don't know how comfortable the temperature would be	4.10%
	82

5. Roughly what percentage of your colleagues who work in your office do you think are normally happy with the office temperature climate? Answers given in percentages.

Choice	%
0-10	16.75%
	335
11 - 20	9.50%
	190
21-30	14.00%
	280
31-50	15.45%
	309
51-60	13.15%
	263
61-70	7.75%
	155
71-80	9.05%
	181
81-90	6.55%
	131
91-100	7.80%
	156
Average	44.39

6. What have you done when it has been too cold in the office?

Choice	%
Closed windows	25.40%
	508
Put on extra clothing	58.20%
	1164

Changed the climate settings (air con/heating)	27.10% 542
Brought in a hot water bottle	8.50% 170
Asked to work in another location	3.50% 70
Had a cup of tea/coffee	40.50% 810
None - it has never been too cold in the office	13.75% 275
Other	4.75% 95

7. What have you done when it has been too hot in the office?

Choice	%
Bought a fan/cooling paraphernalia	31.85% 637
Removed jumper	38.50% 770
Left the office to cool down	22.25% 445
Asked to work outside	4.60% 92
Opened a window	46.80% 936
Turned the air-con up	19.45% 389
Made a cold drink	31.65% 633
Had an ice-cream/lolly	15.00% 300
None - It has never been too hot in the office	12.00% 240
Other	2.10% 42

8. In your office space, which climate/temperature controls do you have access to change?

Choice	%
Windows	53.10% 1062
Heating	41.65% 833
Air conditioning	30.80% 616
None	22.15% 443
Other	0.55% 11

9. On average, how much time per day do you spend not working properly due to the temperature? E.g. making excessive cups of tea, taking time out etc. Please tick the nearest option - Answers are given in minutes.

Choice	%
0	26.70% 534
1	6.95% 139
2	7.30% 146
3	6.60% 132
4	4.35% 87
5	10.65% 213
6	2.70% 54
10	14.15% 283
15	5.25% 105
20	4.90% 98

25	0.90% 18
30	3.60% 72
31+	5.95% 119
Average	7.61

Temperature survey - Gender Breakdown

Gender breakdown summary

Gender	%	Responses
Female	56.50%	1130
Male	43.50%	870

1. Roughly, how many people work in your office?

	Female	Male
1 - 4	18.41% 208	15.52% 135
5 - 10	21.59% 244	15.06% 131
11 - -70	23.19% 262	23.33% 203
31-50	11.24% 127	15.98% 139
51-100	7.79% 88	9.54% 83
101+	17.79% 201	20.57% 179
Average	35.23	40.75

2. Have you, or a colleague, ever complained about the temperature in the office?

	Female	Male
I have thought about complaining	10% 113	12.99% 113
I have complained to colleagues	47.52% 537	30.80% 268
Colleagues have complained	51.95% 587	44.14% 384
I have complained to management	27.35% 309	17.24% 150
A colleague has complained to management	23.10% 261	19.54% 170
None - No one has complained	17.52% 198	24.02% 209
Other	0.97% 11	1.15% 10

3. In the summer my office is normally:

	Female	Male
Too cold	11.59% 131	7.01% 61
Slightly cold	11.15% 126	8.74% 76
An ideal temperature	21.24% 240	27.24% 237
Slightly too warm	22.57% 255	25.29% 220
Too Hot	28.76% 325	22.99% 200
I haven't worked in this office during summer and don't know how comfortable the temperature would be	4.69% 53	8.74% 76

4. In the winter my office is normally:

	Female	Male
Too cold	34.60% 391	17.93% 156
Slightly cold	25.93% 293	22.30% 194
An ideal temperature	19.47% 220	30.69% 267
Slightly too warm	9.65% 109	13.33% 116
Too Hot	8.05% 91	9.31% 81
I haven't worked in this office during winter and don't know how comfortable the temperature would be	2.30% 26	6.44% 56

**5. Roughly what percentage of your colleagues who work in your office do you think are normally happy with the office temperature climate?
Answers given in percentages.**

	Female	Male
0-10	20.35% 230	12.07% 105
11 - 20	10.80% 122	7.82% 68
21-30	12.57% 142	15.86% 138
31-50	14.07% 159	17.24% 150
51-60	12.92% 146	13.45% 117
61-70	7.96% 90	7.47% 65

71-80	8.67% 98	9.54% 83
81-90	5.58% 63	7.82% 68
91-100	7.08% 80	8.74% 76
Average	42.06	47.43

6. What have you done when it has been too cold in the office?

	Female	Male
Closed windows	27.43% 310	22.76% 198
Put on extra clothing	69.12% 781	44.02% 383
Changed the climate settings (air con/heating)	30.09% 340	23.22% 202
Brought in a hot water bottle	9.82% 111	6.78% 59
Asked to work in another location	2.83% 32	4.37% 38
Had a cup of tea/coffee	50.18% 567	27.93% 243
None - it has never been too cold in the office	9.47% 107	19.31% 168
Other	6.64% 75	2.30% 20

7. What have you done when it has been too hot in the office?

	Female	Male
Bought a fan/cooling paraphernalia	36.73% 415	25.52% 222
Removed jumper	46.55% 526	28.05% 244
Left the office to cool down	23.72% 268	20.34% 177

Asked to work outside	3.54% 40	5.98% 52
Opened a window	54.51% 616	36.78% 320
Turned the air-con up	19.20% 217	19.77% 172
Made a cold drink	37.35% 422	24.25% 211
Had an ice-cream/lolly	18.41% 208	10.57% 92
None - It has never been too hot in the office	9.73% 110	14.94% 130
Other	2.21% 25	1.95% 17

8. In your office space, which climate/temperature controls do you have access to change?

	Female	Male
Windows	60.09% 679	44.02% 383
Heating	45.49% 514	36.67% 319
Air conditioning	28.23% 319	34.14% 297
None	20.44% 231	24.37% 212
Other	0.62% 7	0.46% 4

9. On average, how much time per day do you spend not working properly due to the temperature?
E.g. making excessive cups of tea, taking time out, etc. Please tick the nearest option - Answers are given in minutes.

	Female	Male
0	24.96% 282	28.97% 252
1	6.90% 78	7.01% 61
2	5.93% 67	9.08% 79
3	5.13% 58	8.51% 74
4	3.98% 45	4.83% 42
5	10.71% 121	10.57% 92
6	2.21% 25	3.33% 29
10	16.64% 188	10.92% 95
15	5.31% 60	5.17% 45
20	6.02% 68	3.45% 30
25	0.71% 8	1.15% 10
30	4.78% 54	2.07% 18
31+	6.73% 76	4.94% 43
Average	8.53	6.43

Temperature survey - Broken down by Region

Region breakdown summary

Region	%	Responses
East Anglia	4.50%	90
East Midlands	3.25%	65
London	20.75%	415
North East	4.20%	84
North West	13.15%	263
Northern Ireland	2.45%	49
Scotland	8.00%	160
South East	11.20%	224
South West	6.55%	131
Wales	5.90%	118
West Midlands	11.05%	221
Yorkshire and the Humber	9.00%	180

1. Roughly, how many people work in your office?

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
1 - 4	20% 18	13.85% 9	13.01% 54	25% 21	16.35% 43	16.33% 8	22.50% 36	15.63% 35	25.19% 33	22.88% 27	14.48% 32	15% 27
5 - 10	17.78% 16	26.15% 17	15.66% 65	16.67% 14	20.53% 54	12.24% 6	17.50% 28	20.54% 46	16.79% 22	12.71% 15	21.72% 48	24.44% 44
11 - -70	25.56% 23	20% 13	21.45% 89	21.43% 18	24.71% 65	30.61% 15	20.63% 33	17.41% 39	25.19% 33	24.58% 29	28.96% 64	24.44% 44
31-50	8.89% 8	7.69% 5	16.87% 70	7.14% 6	14.07% 37	22.45% 11	10.63% 17	12.05% 27	12.98% 17	10.17% 12	17.65% 39	9.44% 17
51-100	8.89% 8	10.77% 7	11.81% 49	5.95% 5	7.22% 19	2.04% 1	6.88% 11	11.61% 26	3.82% 5	11.02% 13	6.79% 15	6.67% 12
101+	18.89% 17	21.54% 14	21.20% 88	23.81% 20	17.11% 45	16.33% 8	21.88% 35	22.77% 51	16.03% 21	18.64% 22	10.41% 23	20% 36
Average	36.46	39.41	43.06	37.7	35.45	34.72	37.69	42.14	31.38	37.83	30.71	36.28

2. Have you, or a colleague, ever complained about the temperature in the office?

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
I have thought about complaining	6.67% 6	10.77% 7	13.98% 58	14.29% 12	11.03% 29	8.16% 4	7.50% 12	9.82% 22	9.92% 13	13.56% 16	10.86% 24	12.78% 23
I have complained to colleagues	45.56% 41	40% 26	38.55% 160	44.05% 37	38.78% 102	38.78% 19	43.75% 70	42.41% 95	33.59% 44	41.53% 49	40.27% 89	40.56% 73
Colleagues have complained	48.89% 44	60% 39	47.23% 196	51.19% 43	44.87% 118	44.90% 22	56.25% 90	50.89% 114	47.33% 62	49.15% 58	47.51% 105	44.44% 80
I have complained to management	32.22% 29	23.08% 15	25.06% 104	17.86% 15	24.33% 64	12.24% 6	25% 40	24.11% 54	17.56% 23	20.34% 24	23.08% 51	18.89% 34
A colleague has complained to management	21.11% 19	30.77% 20	23.13% 96	23.81% 20	26.62% 70	14.29% 7	21.25% 34	23.21% 52	15.27% 20	16.95% 20	14.48% 32	22.78% 41
None - No one has complained	20% 18	20% 13	18.80% 78	19.05% 16	23.19% 61	30.61% 15	20% 32	16.52% 37	22.14% 29	15.25% 18	23.08% 51	21.67% 39
Other	1.11% 1	0% 0	0.96% 4	1.19% 1	1.14% 3	0% 0	0.63% 1	0.89% 2	2.29% 3	0% 0	2.26% 5	0.56% 1

3. In the summer my office is normally:

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
Too cold	10% 9	10.77% 7	12.05% 50	7.14% 6	7.98% 21	6.12% 3	8.75% 14	10.27% 23	6.11% 8	11.02% 13	10.41% 23	8.33% 15
Slightly cold	13.33% 12	13.85% 9	9.88% 41	4.76% 4	8.37% 22	6.12% 3	9.38% 15	10.27% 23	6.87% 9	8.47% 10	16.74% 37	9.44% 17
An ideal temperature	16.67% 15	18.46% 12	23.86% 99	27.38% 23	22.43% 59	32.65% 16	25.63% 41	26.34% 59	26.72% 35	19.49% 23	25.79% 57	21.11% 38
Slightly too warm	26.67% 24	24.62% 16	24.34% 101	26.19% 22	20.15% 53	32.65% 16	21.88% 35	25% 56	22.14% 29	31.36% 37	19.46% 43	23.89% 43
Too Hot	32.22% 29	32.31% 21	23.61% 98	28.57% 24	30.04% 79	20.41% 10	30.63% 49	22.32% 50	30.53% 40	24.58% 29	18.55% 41	30.56% 55
I haven't worked in this office during summer and don't know how	1.11% 1	0% 0	6.27% 26	5.95% 5	11.03% 29	2.04% 1	3.75% 6	5.80% 13	7.63% 10	5.08% 6	9.05% 20	6.67% 12

4. In the winter my office is normally:

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
Too cold	26.67% 24	32.31% 21	25.78% 107	27.38% 23	24.71% 65	20.41% 10	30% 48	28.57% 64	29.01% 38	35.59% 42	25.79% 57	26.67% 48
Slightly cold	33.33% 30	26.15% 17	20% 83	28.57% 24	22.43% 59	24.49% 12	26.88% 43	23.66% 53	25.95% 34	20.34% 24	28.51% 63	25% 45
An ideal temperature	18.89% 17	15.38% 10	26.27% 109	23.81% 20	23.57% 62	42.86% 21	23.75% 38	25.89% 58	22.90% 30	25.42% 30	24.43% 54	21.11% 38
Slightly too warm	8.89% 8	10.77% 7	12.53% 52	7.14% 6	14.07% 37	2.04% 1	9.38% 15	11.61% 26	9.16% 12	11.02% 13	9.95% 22	14.44% 26
Too Hot	12.22% 11	15.38% 10	9.16% 38	10.71% 9	7.60% 20	8.16% 4	9.38% 15	8.48% 19	9.92% 13	5.93% 7	5.43% 12	7.78% 14
I haven't worked in this office during winter and don't know how	0% 0	0% 0	6.27% 26	2.38% 2	7.60% 20	2.04% 1	0.63% 1	1.79% 4	3.05% 4	1.69% 2	5.88% 13	5% 9

5. Roughly what percentage of your colleagues who work in your office do you think are normally happy with the office temperature climate? Answers given in percentages.

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
0-10	15.56% 14	23.08% 15	14.46% 60	20.24% 17	17.11% 45	10.20% 5	15.63% 25	15.18% 34	18.32% 24	21.19% 25	19.46% 43	15.56% 28
11 - 20	11.11% 10	10.77% 7	8.92% 37	7.14% 6	9.51% 25	6.12% 3	9.38% 15	8.04% 18	15.27% 20	14.41% 17	6.79% 15	9.44% 17
21-30	12.22% 11	10.77% 7	15.18% 63	10.71% 9	15.21% 40	16.33% 8	13.13% 21	14.29% 32	10.69% 14	9.32% 11	16.29% 36	15.56% 28
31-50	15.56% 14	23.08% 15	17.11% 71	15.48% 13	13.69% 36	14.29% 7	16.88% 27	12.95% 29	11.45% 15	18.64% 22	15.84% 35	13.89% 25
51-60	15.56% 14	12.31% 8	13.25% 55	15.48% 13	13.69% 36	12.24% 6	15.63% 25	12.95% 29	16.79% 22	8.47% 10	13.12% 29	8.89% 16
61-70	8.89% 8	6.15% 4	7.47% 31	3.57% 3	6.84% 18	10.20% 5	3.75% 6	10.71% 24	6.11% 8	11.86% 14	7.24% 16	10% 18
71-80	5.56% 5	6.15% 4	9.16% 38	10.71% 9	8.37% 22	8.16% 4	7.50% 12	12.50% 28	11.45% 15	5.93% 7	8.60% 19	10% 18
81-90	4.44% 4	4.62% 3	6.75% 28	4.76% 4	8.75% 23	4.08% 2	9.38% 15	4.46% 10	3.82% 5	6.78% 8	6.79% 15	7.78% 14
91-100	11.11% 10	3.08% 2	7.71% 32	11.90% 10	6.84% 18	18.37% 9	8.75% 14	8.93% 20	6.11% 8	3.39% 4	5.88% 13	8.89% 16
Average	44.98	37.31	45.2	45.58	44.16	52.08	45.58	46.88	41.71	39.21	42.53	46.01

6. What have you done when it has been too cold in the office?

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
Closed windows	20% 18	29.23% 19	22.65% 94	29.76% 25	26.24% 69	30.61% 15	25% 40	23.66% 53	28.24% 37	32.20% 38	23.98% 53	26.11% 47
Put on extra clothing	64.44% 58	63.08% 41	56.63% 235	55.95% 47	54.37% 143	44.90% 22	63.13% 101	64.29% 144	67.94% 89	61.02% 72	50.23% 111	56.11% 101
Changed the climate settings (air con/heating)	21.11% 19	30.77% 20	27.47% 114	27.38% 23	25.86% 68	28.57% 14	26.88% 43	30.36% 68	16.03% 21	27.97% 33	29.86% 66	29.44% 53
Brought in a hot water bottle	10% 9	6.15% 4	10.60% 44	2.38% 2	7.22% 19	10.20% 5	6.88% 11	7.59% 17	7.63% 10	5.08% 6	11.76% 26	9.44% 17
Asked to work in another location	2.22% 2	4.62% 3	6.27% 26	1.19% 1	3.42% 9	0% 0	4.38% 7	3.13% 7	0.76% 1	1.69% 2	3.62% 8	2.22% 4
Had a cup of tea/coffee	40% 36	43.08% 28	36.14% 150	54.76% 46	40.68% 107	34.69% 17	50.63% 81	42.41% 95	39.69% 52	37.29% 44	35.29% 78	42.22% 76
None - it has never been too cold in the office	13.33% 12	10.77% 7	17.35% 72	9.52% 8	15.59% 41	14.29% 7	7.50% 12	13.84% 31	13.74% 18	11.02% 13	13.12% 29	13.89% 25
Other	4.44% 4	7.69% 5	3.13% 13	7.14% 6	4.18% 11	4.08% 2	3.75% 6	4.02% 9	6.87% 9	4.24% 5	7.24% 16	5% 9

7. What have you done when it has been too hot in the office?

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
Bought a fan/cooling paraphernalia	42.22% 38	35.38% 23	27.47% 114	35.71% 30	36.50% 96	22.45% 11	28.13% 45	32.14% 72	38.17% 50	37.29% 44	29.86% 66	26.67% 48
Removed jumper	43.33% 39	29.23% 19	38.55% 160	36.90% 31	40.68% 107	32.65% 16	41.88% 67	37.95% 85	39.69% 52	38.14% 45	34.39% 76	40.56% 73
Left the office to cool down	22.22% 20	29.23% 19	21.45% 89	23.81% 20	23.19% 61	24.49% 12	21.88% 35	21.88% 49	18.32% 24	19.49% 23	23.08% 51	23.33% 42
Asked to work outside	3.33% 3	3.08% 2	5.78% 24	1.19% 1	6.46% 17	6.12% 3	2.50% 4	3.57% 8	6.11% 8	3.39% 4	7.24% 16	1.11% 2
Opened a window	51.11% 46	52.31% 34	39.76% 165	51.19% 43	45.63% 120	57.14% 28	48.13% 77	46.88% 105	47.33% 62	50% 59	45.25% 100	53.89% 97
Turned the air-con up	11.11% 10	13.85% 9	22.65% 94	15.48% 13	21.67% 57	16.33% 8	23.13% 37	20.98% 47	11.45% 15	19.49% 23	16.74% 37	21.67% 39
Made a cold drink	42.22% 38	30.77% 20	30.12% 125	33.33% 28	30.80% 81	28.57% 14	32.50% 52	31.70% 71	33.59% 44	27.12% 32	29.86% 66	34.44% 62
Had an ice-cream/lolly	21.11% 19	16.92% 11	17.11% 71	15.48% 13	13.31% 35	18.37% 9	15% 24	17.41% 39	16.03% 21	11.86% 14	10.41% 23	11.67% 21
None - It has never been too hot in the office	8.89% 8	9.23% 6	15.18% 63	13.10% 11	9.51% 25	14.29% 7	11.88% 19	11.16% 25	10.69% 14	9.32% 11	14.03% 31	11.11% 20
Other	1.11% 1	1.54% 1	1.69% 7	4.76% 4	2.28% 6	0% 0	3.13% 5	1.79% 4	3.82% 5	1.69% 2	1.81% 4	1.67% 3

8. In your office space, which climate/temperature controls do you have access to change?

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
Windows	52.22% 47	61.54% 40	43.13% 179	59.52% 50	52.47% 138	55.10% 27	55% 88	54.02% 121	55.73% 73	60.17% 71	53.85% 119	60.56% 109
Heating	42.22% 38	46.15% 30	39.52% 164	41.67% 35	37.26% 98	44.90% 22	46.25% 74	41.07% 92	43.51% 57	39.83% 47	44.34% 98	43.33% 78
Air conditioning	26.67% 24	32.31% 21	34.94% 145	25% 21	31.56% 83	26.53% 13	27.50% 44	34.82% 78	26.72% 35	30.51% 36	29.86% 66	27.78% 50
None	20% 18	16.92% 11	28.92% 120	22.62% 19	22.43% 59	20.41% 10	21.25% 34	22.32% 50	24.43% 32	13.56% 16	18.10% 40	18.89% 34
Other	2.22% 2	0% 0	0.72% 3	0% 0	1.14% 3	0% 0	0.63% 1	0% 0	0% 0	0% 0	0.90% 2	0% 0

9. On average, how much time per day do you spend not working properly due to the temperature? E.g. making excessive cups of tea, taking time out etc. Please tick the nearest option - Answers are given in minutes.

	East Anglia	East Midlands	London	North East	North West	Northern Ireland	Scotland	South East	South West	Wales	West Midlands	Yorkshire and the Humber
0	25.56% 23	18.46% 12	23.61% 98	21.43% 18	22.81% 60	34.69% 17	32.50% 52	29.02% 65	32.82% 43	32.20% 38	24.43% 54	30% 54
1	4.44% 4	12.31% 8	5.54% 23	8.33% 7	5.70% 15	6.12% 3	7.50% 12	6.70% 15	7.63% 10	9.32% 11	8.60% 19	6.67% 12
2	8.89% 8	10.77% 7	6.51% 27	4.76% 4	7.98% 21	4.08% 2	5% 8	5.80% 13	5.34% 7	9.32% 11	10.41% 23	8.33% 15
3	5.56% 5	3.08% 2	8.19% 34	5.95% 5	5.32% 14	2.04% 1	5.63% 9	5.80% 13	4.58% 6	6.78% 8	10.86% 24	6.11% 11
4	6.67% 6	1.54% 1	5.06% 21	3.57% 3	4.18% 11	10.20% 5	3.13% 5	5.80% 13	2.29% 3	3.39% 4	4.52% 10	2.78% 5
5	10% 9	9.23% 6	9.64% 40	15.48% 13	12.93% 34	6.12% 3	9.38% 15	11.61% 26	12.98% 17	9.32% 11	7.69% 17	12.22% 22
6	1.11% 1	3.08% 2	2.65% 11	3.57% 3	3.04% 8	0% 0	2.50% 4	0.45% 1	3.05% 4	3.39% 4	5.88% 13	1.67% 3
10	17.78% 16	20% 13	15.42% 64	14.29% 12	12.55% 33	22.45% 11	15% 24	12.95% 29	12.21% 16	10.17% 12	10.41% 23	16.67% 30
15	2.22% 2	6.15% 4	5.06% 21	8.33% 7	4.94% 13	6.12% 3	5.63% 9	5.36% 12	6.11% 8	5.93% 7	5.43% 12	3.89% 7
20	5.56% 5	6.15% 4	6.99% 29	5.95% 5	4.56% 12	2.04% 1	2.50% 4	4.91% 11	5.34% 7	3.39% 4	4.52% 10	3.33% 6
25	1.11% 1	1.54% 1	1.20% 5	1.19% 1	1.90% 5	0% 0	1.25% 2	0.45% 1	0.76% 1	0.85% 1	0% 0	0% 0
30	4.44% 4	3.08% 2	3.86% 16	2.38% 2	4.56% 12	2.04% 1	4.38% 7	5.80% 13	2.29% 3	2.54% 3	2.26% 5	2.22% 4
31+	6.67% 6	4.62% 3	6.27% 26	4.76% 4	9.51% 25	4.08% 2	5.63% 9	5.36% 12	4.58% 6	3.39% 4	4.98% 11	6.11% 11
Average	8.12	8.03	8.37	7.85	9.07	6.37	7.3	7.79	6.75	5.9	6.52	6.72

Temperature survey - Broken down by Age

Age Range breakdown summary

Age Range	%	Responses
18-24	8.85%	177
25-34	43.35%	867
35-44	26.10%	522
45-54	14.90%	298
55-60	6.80%	136

1. Roughly, how many people work in your office?

	18-24	25-34	35-44	45-54	55-60
1 - 4	17.51% 31	14.07% 122	16.48% 86	22.82% 68	26.47% 36
5 - 10	20.34% 36	17.76% 154	18.39% 96	21.14% 63	19.12% 26
11 - -70	23.73% 42	24.11% 209	22.41% 117	20.81% 62	25.74% 35
31-50	17.51% 31	13.96% 121	13.98% 73	10.07% 30	8.09% 11
51-100	4.52% 8	9.69% 84	8.62% 45	7.05% 21	9.56% 13
101+	16.38% 29	20.42% 177	20.11% 105	18.12% 54	11.03% 15
Average	33.88	40.21	38.87	34.12	29

2. Have you, or a colleague, ever complained about the temperature in the office?

	18-24	25-34	35-44	45-54	55-60
I have thought about complaining	18.08% 32	13.84% 120	9.58% 50	6.38% 19	3.68% 5
I have complained to colleagues	41.81% 74	44.18% 383	38.12% 199	35.23% 105	32.35% 44
Colleagues have complained	49.72% 88	51.79% 449	46.36% 242	44.63% 133	43.38% 59
I have complained to management	18.64% 33	21.45% 186	23.95% 125	27.18% 81	25% 34
A colleague has complained to management	18.08% 32	21.34% 185	22.41% 117	23.15% 69	20.59% 28
None - No one has complained	23.16% 41	17.19% 149	20.50% 107	22.82% 68	30.88% 42
Other	0.56% 1	0.35% 3	1.15% 6	2.35% 7	2.94% 4

3. In the summer my office is normally:

	18-24	25-34	35-44	45-54	55-60
Too cold	13.56% 24	9.80% 85	9.58% 50	7.38% 22	8.09% 11
Slightly cold	9.60% 17	10.15% 88	11.30% 59	9.06% 27	8.09% 11
An ideal temperature	22.60% 40	20.88% 181	25.29% 132	26.85% 80	32.35% 44
Slightly too warm	20.34% 36	23.07% 200	24.90% 130	26.51% 79	22.06% 30
Too Hot	20.34% 36	27.45% 238	24.90% 130	27.85% 83	27.94% 38
I haven't worked in this office during summer and don't know how comfortable the temperature would be	13.56% 24	8.65% 75	4.02% 21	2.35% 7	1.47% 2

4. In the winter my office is normally:

	18-24	25-34	35-44	45-54	55-60
Too cold	30.51% 54	28.84% 250	24.52% 128	27.18% 81	25% 34
Slightly cold	24.29% 43	23.76% 206	23.18% 121	27.18% 81	26.47% 36
An ideal temperature	24.29% 43	22.72% 197	25.67% 134	24.50% 73	29.41% 40
Slightly too warm	9.04% 16	10.73% 93	13.98% 73	11.07% 33	7.35% 10
Too Hot	6.21% 11	7.27% 63	10.73% 56	9.06% 27	11.03% 15
I haven't worked in this office during winter and don't know how comfortable the temperature would be	5.65% 10	6.69% 58	1.92% 10	1.01% 3	0.74% 1

5. Roughly what percentage of your colleagues who work in your office do you think are normally happy with the office temperature climate? Answers given in percentages.

	18-24	25-34	35-44	45-54	55-60
0-10	18.64% 33	13.15% 114	16.28% 85	21.81% 65	27.94% 38
11 - 20	12.99% 23	10.27% 89	7.66% 40	10.07% 30	5.88% 8
21-30	15.25% 27	14.76% 128	15.13% 79	12.08% 36	7.35% 10
31-50	12.43% 22	16.26% 141	16.67% 87	12.75% 38	15.44% 21
51-60	10.73% 19	15.34% 133	14.18% 74	9.73% 29	5.88% 8
61-70	7.34% 13	9.46% 82	6.70% 35	5.37% 16	6.62% 9
71-80	7.34% 13	9% 78	9.39% 49	10.74% 32	6.62% 9
81-90	8.47% 15	5.65% 49	6.51% 34	8.05% 24	6.62% 9
91-100	6.78% 12	6.11% 53	7.47% 39	9.40% 28	17.65% 24
Average	41.9	44.77	44.66	43.78	45.54

6. What have you done when it has been too cold in the office?

	18-24	25-34	35-44	45-54	55-60
Closed windows	28.81% 51	26.07% 226	24.90% 130	22.15% 66	25.74% 35
Put on extra clothing	57.63% 102	61.25% 531	57.28% 299	57.72% 172	44.12% 60
Changed the climate settings (air con/heating)	31.07% 55	28.26% 245	26.44% 138	22.48% 67	27.21% 37
Brought in a hot water bottle	12.99% 23	9.80% 85	8.24% 43	5.03% 15	2.94% 4
Asked to work in another location	2.82% 5	3.92% 34	3.45% 18	3.36% 10	2.21% 3
Had a cup of tea/coffee	38.98% 69	41.41% 359	40.04% 209	40.27% 120	38.97% 53
None - it has never been too cold in the office	12.43% 22	11.19% 97	13.22% 69	17.79% 53	25% 34
Other	2.26% 4	3.58% 31	3.83% 20	9.06% 27	9.56% 13

7. What have you done when it has been too hot in the office?

	18-24	25-34	35-44	45-54	55-60
Bought a fan/cooling paraphernalia	27.68% 49	32.53% 282	29.69% 155	35.23% 105	33.82% 46
Removed jumper	41.24% 73	44.06% 382	34.29% 179	32.55% 97	28.68% 39
Left the office to cool down	22.03% 39	22.72% 197	22.99% 120	22.15% 66	16.91% 23
Asked to work outside	6.21% 11	5.77% 50	4.60% 24	1.68% 5	1.47% 2
Opened a window	46.33% 82	43.83% 380	47.51% 248	51.34% 153	53.68% 73
Turned the air-con up	25.42% 45	19.61% 170	16.67% 87	21.14% 63	17.65% 24
Made a cold drink	32.20% 57	33.68% 292	29.50% 154	30.54% 91	28.68% 39
Had an ice-cream/lolly	18.08% 32	17.42% 151	13.03% 68	13.09% 39	7.35% 10
None - It has never been too hot in the office	14.12% 25	11.76% 102	11.11% 58	11.07% 33	16.18% 22
Other	1.13% 2	1.50% 13	2.49% 13	3.36% 10	2.94% 4

8. In your office space, which climate/temperature controls do you have access to change?

	18-24	25-34	35-44	45-54	55-60
Windows	54.24% 96	49.13% 426	53.07% 277	59.73% 178	62.50% 85
Heating	49.15% 87	38.99% 338	42.53% 222	40.94% 122	47.06% 64
Air conditioning	36.72% 65	30.80% 267	28.93% 151	30.87% 92	30.15% 41
None	16.95% 30	24.80% 215	21.26% 111	21.48% 64	16.91% 23
Other	0.56% 1	0.35% 3	1.15% 6	0.34% 1	0% 0

9. On average, how much time per day do you spend not working properly due to the temperature? E.g. making excessive cups of tea, taking time out, etc. Please tick the nearest option - Answers are given in minutes.

	18-24	25-34	35-44	45-54	55-60
0	19.77% 35	21.68% 188	28.74% 150	33.56% 100	44.85% 61
1	8.47% 15	6.69% 58	5.56% 29	8.72% 26	8.09% 11

2	9.04% 16	7.15% 62	8.81% 46	6.38% 19	2.21% 3
3	8.47% 15	8.77% 76	6.13% 32	2.01% 6	2.21% 3
4	8.47% 15	4.96% 43	3.64% 19	3.02% 9	0.74% 1
5	8.47% 15	11.53% 100	10.92% 57	9.40% 28	9.56% 13
6	2.82% 5	2.77% 24	3.26% 17	2.35% 7	0.74% 1
10	14.69% 26	15.92% 138	13.60% 71	11.74% 35	9.56% 13
15	5.08% 9	5.42% 47	5.56% 29	4.36% 13	5.15% 7
20	4.52% 8	5.31% 46	3.64% 19	6.04% 18	5.15% 7
25	0.56% 1	1.50% 13	0.19% 1	0.34% 1	1.47% 2
30	3.39% 6	3% 26	3.64% 19	4.70% 14	5.15% 7
31+	6.21% 11	5.31% 46	6.32% 33	7.38% 22	5.15% 7
Average	7.67	7.8	7.32	7.83	7.01